

# CareFlite Charity Policy

## 1.0 Purpose

To provide guidance on granting and recording charity care discounts for uninsured and underinsured patients who have received services and are determined to be financially or medically indigent.

## 2.0 Scope

Charity care is defined as an inability of a patient to pay for services. Charity care is designed to assist those patients who are unable to pay for all, or part, of their health care expenses. Charity care is not designed to assist those who are able, yet unwilling, to pay. The patient's willingness to discuss his/her account and disclose pertinent financial information is often relied upon to make the distinction between inability and unwillingness to pay. Charity care will always be the payor of last resort.

## 3.0 Policy

- 3.1 Any patient who qualifies for charity care at a sponsor hospital, for the same medical incident or transport, will also be deemed eligible for charity care for CareFlite services. The applicant must provide a statement of qualification for charity care and the form required by 3.4 below to qualify.
- 3.2 Eligibility is evaluated on the basis of ability to pay based on gross family income. To be eligible, gross family income must be at or below 200% of the current Federal Poverty Income Guidelines as published annually in the Federal Register.
- 3.3 Proof of income must be provided by submitting the following:  
Payroll check stubs, or other monthly income sources for the last three months for all persons living in the household, or a copy of latest Federal Income Tax Return, with supporting schedules, or a copy of household bank statements for the last three months.
- 3.4 All applicants for charity care must complete, sign and return the appropriate CareFlite form.

## 4.0 General

Current 2017 Federal Poverty Income Guidelines at 200%:

<u>Size of Family</u>	<u>Income</u>	<u>Size of Family</u>	<u>Income</u>
1 person	\$24,120	6 people	\$65,920
2 people	\$32,480	7 people	\$74,280
3 people	\$40,840	8 people	\$82,640
4 people	\$49,200	Each additional	
5 people	\$57,560	person	add \$8,360

5.0 Notification of CareFlite's charity policy will be included on the HIPPA Compliance Notice given to patients at the time of transport, contact information on the patient statements and will be posted on the company web site. Billing and collection agencies working on behalf of CareFlite will notify patients of this policy as appropriate.

6.0 The dollar amount and number of patients granted charity care will be included on a separate line on the company's financial statement.